

IBM ServicesAssistant Solution Summary

For Information purposes only with End User Reference prices - Final prices will be those in effect when the contract is signed

Customer Information	
Customer Name: ARROW ENTERPRISE COMPU	Signing Customer Number: 00303491
Customer Type	RESALE

Business Partner Information	
BP Name: ARROW ENTERPRISE COMPU	BP Number: 06861724

Contract Information	
Contract Start Date	05/18/2021
Standard Contract Term Stop Date	05/17/2022
Non-Standard Contract Term Stop Date	
Proposal Reference Date	05/18/2021
Charge Period Start Date	05/18/2021

General Information			
Solution Summary ID	A12TJ0	Status	Priced
Channel Indicator	J	Created By	ARJHUTC
Pricing structure	Remarketer	Created On	02/26/2021
Description	Cothorn - Madison County, Mississippi - renewal of AB2KH3 - A12TJ0	Last Updated By	ARJHUTC
Associated contract number		Last Updated On	02/26/2021
Fiscal Period			
Type of Discount(s) Applied			
¹ Accumulated Adjustment Invoicing Option	N		

Summary Section

Summary for 12 MONTH TERM,PREPAY, I LVL

Customer No.	Customer Name and Address	One Time Charge	Maintenance	Services	Totals
01027288	ARROW ENTERPRISE COMPUTING SO COUNTY OF MADISON 2941 US HIGHWAY 51 CANTON MS 39046-9110	\$ 0.00	\$ 2,193.41	\$ 1,759.99	\$ 3,953.40
Totals Inclusive of MES		\$ 0.00	\$ 2,193.41	\$ 1,759.99	\$ 3,953.40



Details for Maintenance Machine List -12 MONTH TERM,PREPAY, I LVL

Charges shown below are for the first Pricing option in the Summary Section. They exclude taxes. The details include charges for the first 12 months.

Installation Customer Number: 01027288 City, State:CANTON MS 39046-9110

Description	Type	Model / Feature	Serial Number	Charge Start Date ⁵	Charge Stop Date ⁵	Qty	Service Level Code ²	Maint Svc ³	Code ⁴	Charges
POWER S814	8286	41A	00000565X			1	000	1	H	\$ 1,058.02

Description	Type	Model / Feature	Serial Number	Charge Start Date ⁵	Charge Stop Date ⁵	Qty	Service Level Code ²	Maint Svc ³	Code ⁴	Charges
4CORE 3.02GHZPOWER8 PROCCARD		EPXK				1				
TS2250 TAPE DRIVE EXPR MOD H5S	3580	H5S	0095GP315			1	001	1	H	\$ 1,135.39
Subtotal without MES										\$ 2,193.41
Subtotal with MES										\$ 2,193.41
Recurring Maintenance Grand Total Without MES										\$ 2,193.41
Recurring Maintenance Grand Total With MES										\$ 2,193.41



Details for Services - 12 MONTH TERM,PREPAY, I LVL

Charges shown below are for the first Pricing option in the Summary Section. They exclude taxes. The details include charges for the first 12 months.

Installation Customer Number: 01027288 City, State:CANTON MS 39046-9110

Description	Type	Model / Feature	Serial Number	Services Start Date	Charge Start Date ⁵	Charge Stop Date ⁵	Qty	Product Group/Service Option	Code ⁴	Charges
SWMA FOR IBM i										\$ 1,759.99
								SOFTWARE MAINTENANCE		
								P05		
								CHARGEABLE PROCESSORS		
								FULL SHIFT		
	8286	41A	00000565X				1			
Recurring Services Subtotal										\$ 1,759.99
One Time Charge Subtotal										\$ 0.00
Recurring Service Grand Total										\$ 1,759.99
One Time Charge Grand Total										\$ 0.00

Legends

¹ Change adjustments related to inventory and Service changes will be accumulated and invoiced with your next standard invoicing cycle (may be sooner for annual or semiannual payment plans)

² SERVICE LEVEL CODE: SERVICE RESPONSE TIME IS AN OBJECTIVE, NOT A GUARANTEE

000 - IBM ON-SITE REPAIR: ON-SITE REPAIR 24 X 7 X 365 STANDARD RESPONSE TIME

001 - IBM ON-SITE EXCHANGE: ON-SITE EXCHANGE 24 X 7 X 365 STANDARD RESPONSE TIME

If IBM HW Support Extension is on this Schedule, timing and availability of part stocking may vary by location.

³ MAINTENANCE SERVICES:

1) Maintenance of IBM Machines

2) Maintenance of Non-IBM Machines

3) Warranty Service Upgrade

13) Maintenance of non-IBM Machines during the Manufacturer's Warranty Period

16) IBM Maintenance Services - First Line Maintenance for Wincor Nixdorf ATMs

18) Post Installation Coverage (PIC) Service Upgrade for selected Non-IBM Machines

⁴ CODES:

Legends

A (B) indicates a Machine with optional coverage purchased to replace defective or nonworking batteries.

A (D) indicates a Machine with On-site Problem Determination option: IBM will dispatch a technician to the Machine location for problem determination/source identification, and repair/exchange tasks to restore the Machine to its published Specifications. (24x7 IBM HW MA is a prereq.)

An (E) indicates a Machine that has been announced as withdrawn from generally available Maintenance Service.

An (F) indicates an assumptive Product included in the total Charge Period Price that has a manually inserted serial number and configuration provided by the customer.

An (H) identifies a Machine on an existing ServiceElite/ServiceSuite/ServiceElect CHIS contract with duplicate Maintenance Service coverage.

A (K) indicates assumptive Products included in the total Charge Period Price that are based on the customer provided configuration.

An (M) indicates a Miscellaneous Equipment Specification (MES) on order is not installed and applicable pricing is not included.

An (N) indicates that the Product is a non-GSA Schedule item.

An (O) indicates a one time charge.

A (P) indicates a Machine or Service with coverage on a non-CHIS contract.

An (S) indicates a manual order installation date change.

A (W) indicates a Machine under warranty.

An (X) indicates On-Order Products which are shown for planning purposes only.

An (Y) indicates On-Order MES Products which are shown for planning purposes only. Those charges are included in the related Machine.

A (Z) IBM Support via USA Citizens provides an IBM continental USA Citizen contact to coordinate remote hardware and software support and interact with Client. Client data, including Client submitted data, may be stored and accessed outside the USA and handled by non-USA Citizens, and as such Client should not send any sensitive data to IBM. Client must identify itself as a Support via USA Citizens Client with status verified for each call. Further information about IBM Support via USA Citizens can be obtained from your IBM Sales Representative.

⁵ Charges Start/Stop dates shown are those that differ from the Contract period Start/End Dates

